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3624 HJ
JRW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

January 26, 2005

In re application of : ANTHONY W. ULWICK
Serial No. : 09/652,576
Filed : September 20, 1996
For : COMPUTER BASED PROCESS FOR
STRATEGY EVALUATION AND
OPTIMIZATION BASED ON CUSTOMER
DESIRED OUTCOMES AND PREDICTIVE
METRICS
Examiner : Kazimi, H.
Art Unit : 3624
Our File No. : 9509.4824

AMENDMENT

Mail Stop Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

In response to the Examiner's Office Action mailed July 26, 2004, having a shortened statutory period for response set to expire October 26, 2004, 2004, being extended herein to January 26, 2005, the above-identified patent application is amended as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the Listing of Claims, which begins on page 3 of this paper.

Remarks/Arguments begin on page 7 of this paper.